OUTDOOR RESIDENT & FAMILY MEMBER/FRIEND VISIT GUIDELINES

MAPLE CREST INDEPENDENT LIVING APARTMENTS

General Guidelines

Purpose: These visit protocols have been established to maintain the safety of residents, visitors and staff. Only those who agree to and can follow these protocols are permitted to take part in outdoor visits. Maple Crest reserves the right to deny outdoor family visits if it is believed that circumstances pose a risk of transmitting COVID-19 to Maple Crest and/or if the resident or visiting family member/s may be at risk.

- **Number of visitors permitted:** At the present time, all visits must consist of one resident (except in the case of married couples who have quarantined together) and one family member. If there are multiple family members who want to visit, they must all be from the same household to do so. Visitors are limited to three (3) at a time. **Family from different households must schedule separate visits**.
- **Age of visitors permitted:** Children under the age of 2 are not permitted to take part in visits at this time. If you have young children over the age of 2 who do not have the ability to follow social distancing guidelines (i.e., a young child that might run up and embrace the resident), then we ask that you schedule a window visit instead of an outdoor visit to ensure social distancing is maintained.
- **Visit length:** Visits will be limited to 30-minute increments.
- **Scheduling visits:** Visits must be scheduled in advance through the Life Enrichment Coordinator, Chelsey Bassett. You can reach her at 419-358-1015, ext. 106 or cbassett@mhcoliving.org to schedule a visit. This will allow us the surety that we can disinfect for the seats and high touch surfaces on the front porch between visits and that someone is available to walk with the resident back to their apartment, if needed. Both involved parties have to agree to the visit and accept the guidelines. Visits can be scheduled on Monday, Wednesday and Friday between 9 am – 11 am and 2 pm – 4 pm. Visits can also be scheduled on Wednesday from 5 pm – 7 pm and Sunday 5 pm – 7 pm.
- **Visit pre-screening and education:** All visitors must be pre-screened prior to visiting. The screening process includes a health screen, temperature reporting and exposure questions. Once arriving at Maple Crest, visitors must sign-in, complete pre-screening and perform hand hygiene in the front foyer. Education will be provided to all visitors and the residents they are visiting that explains the risks of the spread of COVID-19 and the potential impact for not just their loved one, but all Maple Crest residents. Chelsey Bassett is responsible for providing oversight to ensure visitors temperature, screening and contact information are taken and that they are wearing a facemask and have performed hand hygiene.

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- **Face Masks:** Face masks must be worn by residents and all visitors participating in outdoor visits. Visitors should put on a mask upon arriving at Maple Crest. Visitors are asked to provide and bring their own face covering. If for medical reasons a resident or visitor is unable to wear a face mask/covering, additional safety features will be put into place, such as increasing the distance between the resident and visiting family member/s or movement to a window visit.
- **Hand hygiene:** All visitors must wash their hands or use hand sanitizer upon arrival prior to the scheduled visit time.
- **Social distancing:** Visitors and residents must maintain social distancing guidelines (stay at least 6 feet apart) for the duration of the visit. There is to be no physical contact at any time during a visit. Physical barriers may be in place to help ensure social distancing guidelines are maintained.
- **Visit location:** Outdoor visits will take place on the front porch of the Maple Crest main building. Visitors are not allowed in the main building. Limited seating will be available on the front porch.
- **Guideline posting:** Visit guidelines will be posted in view of the resident and visiting resident family members.
- **Sanitizing:** Seating areas will be sanitized according to CDC guidelines between visits by Maple Crest staff.
- **Gifts:** Any items or gifts brought to a resident must be deposited on the shelves in the front entrance foyer and not handed to a resident during a visit. Food must not be shared between a resident and family member.

Effective 8-17-2020
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