

**RESIDENT FAMILY & VISITOR OUTDOOR VISITATION GUIDELINES
MENNONITE MEMORIAL HOME ASSISTED LIVING & NURSING HOME**

VISITATION MAY BE SUSPENDED IF LOCAL AREAS AND/OR ALLEN COUNTY GOES RED OR PURPLE DUE TO OUTBREAK

- **Number of visitors permitted:** All visits must consist of one resident (except in the case of married couples who have quarantined together) and one visitor. If there are multiple family members who want to visit, they must all be from the same household to do so. Visitors are limited to THREE (3) at a time. Visitors from different households are required to schedule separate visits. Visitation is open to all visitors, not only family members.
- **Age of visitors permitted:** Children under two and others unable to follow social distancing are restricted.
- If small children are visiting who do not have the ability to social distance (i.e., a young child that might run up and embrace the resident), then we ask that you schedule a window visit instead of an outdoor visit to ensure social distancing is maintained.
- **Visit length:** Visits are limited to 30-minute increments
- **Scheduling:** Contact Betsi Werling, Brenda Reichenbach or Kristyn Suter at 419-358-1015 Monday-Friday 9AM-4PM to schedule a visit. Visits can be scheduled for Monday- Wednesday- Friday between 10am and 2pm; Tuesday and Thursday between 4pm and 7pm; and Sunday between 1pm and 6pm. *Scheduled visits are subject to change based on the weather, since only outdoor visitation is allowed at this time. Visits must be scheduled in advance.*
- **Visit Pre-screening and education:** All Visitors must be pre-screened prior to the visit. The screen includes a health screen and temperature reporting, and exposure questions. Before going to the visit location, visitors must sign in, complete pre-screening and sanitize hands at the front entrance breeze way. Education will be provided to all visitors and the residents they are visiting that explains the risks of the spread of COVID-19 and the potential impact for not just their loved one, but all residents of the home. The staff screener is responsible for providing oversight to ensure visitors temperature, screening and contact information are taken and that they have sanitized their hands and are wearing facemasks.
- **Hand Hygiene:** All visitors must wash their hands or use hand sanitizer upon their arrival and before the visit.
- **Social Distancing:** Visitors and residents must maintain social distance from one another during the visit, of at least 6 feet. Physical barriers or markers may be placed to help ensure social distance is maintained.
- **Visit location:** All outdoor resident visits will take place at a location the screener indicates. *Visitors are not allowed inside the building.*
- **Face Coverings and Masks:** Face coverings must be worn by all visitors and residents participating in an outdoor visit. Visitors should don a mask upon entering the property. Visitors are asked to bring a face covering with them. If for some reason a resident or visitor is unable to wear a mask, additional safety measures will be put into place, such as increasing the social distance between the visitor and the resident.
- **Sanitizing:** Seating areas will be sanitized according to CDC guidelines between visits by the screener upon taking resident back inside building.
- **Purpose:** These visit protocols have been established to maintain the safety of residents, visitors and staff. Only those who agree to and can follow these protocols are permitted to visit.
- If these protocols are not followed during a visit, the resident may need to be quarantined for a period of 14 days to ensure that other residents are not potentially exposed.
- **Gifts:** Any items or gifts brought to a resident must be deposited at the front desk and follow the typical delayed delivery procedure prior to distribution.
- A staff member will escort the resident from their apartment or room to the visitation area and back.