Ginna Lewandoski enjoys volunteering with her children Pearl and Joseph.





VOLUNTEERS ARE A TREASURE

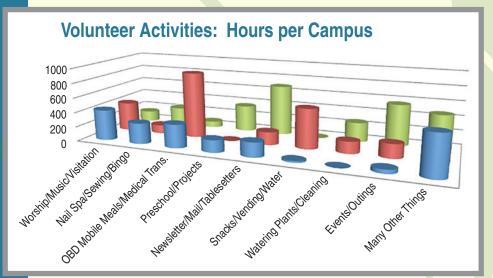
Each April, MHCO hosts an appreciation meal for its volunteers. In 2018 more than 325 individuals and groups (church and community organizations) served more than 8,600 hours, assisting elders and staff at Mennonite Memorial Home, Willow Ridge, Hilty Home, Hilty Preschool & Childcare and Maple Crest. Independent Sector has estimated the national value of each volunteer hour at \$24.69. For MHCO that is a value of more than \$212,334 in 2018. We know putting numbers to volunteer hours will never do justice to the care and commitment they provide. It is, however, one way for us to show our larger community how much we appreciate their support. THANK YOU!

Since our founding in 1955 volunteers have played an essential role in providing support and activities for MHCO elders. Initially this included cooking, bringing in food items, visiting with elders and even clearing the land for construction. Funny how some things change and others stay the same! The graphic below identifies current activities at our campuses with more than 100 volunteer hours. As you can see, each campus is unique with different opportunities for volunteers with elders and programming.

We realize that some people like to volunteer as individuals, others as a family and still others as part of a group. Jessica Strahm, our volunteer coordinator, and Debbie Mohr, Dee Steffen and Barb Gossard (activity coordinators at each campus) are happy to work with you and steer you toward a meaningful way to learn and also interact with people at one of our campuses. Many of our volunteers at Maple Crest, MMH and Hilty Home are residents there as well.

In this edition of the Vine we are pleased to highlight the names of our many volunteers and some

stories of volunteers serving as part of a group effort, a family or as an individual. Know that you are appreciated for the many ways you engage with the people living and working at MHCO. Thanks to the many volunteers of MHCO. You are a treasure!







Springtime . . . Renewal and Reaffirmation

I have always been inspired by turning the page to a new season. In the spring, the future seems to hold endless opportunities, and so it is at MHCO!

With so many priorities, it's easy for society to overlook the vital services provided to senior adults at a critical point in their life journey, as well as services to young children in need of teaching and loving care. Mennonite Home Communities of Ohio (MHCO) is blessed to have teams of highly competent people working to make life both enjoyable and meaningful for our elders and children.

I'd like to share some recent accomplishments:

- In October, Maple Crest received another "zero deficiency" survey from the Ohio Department of Health. It's the sixth year in a row for such a good score.
- U.S. News & World Report's 2018-19 "Best Nursing Homes" list includes Mennonite Memorial Home as a high performing facility, and both Willow Ridge and Hilty Home as above average. This recognition reflects our staff commitment to excellence in elder care.
- All MHCO licensed nursing homes (Willow Ridge, Mennonite Memorial Home and Hilty Home) have been ranked by Centers for Medicaid and Medicare as 4 and 5 Star Facilities, a testament to our quality health care and outstanding staffing ratios.
- Donors designated an increased number of charitable contributions in 2018 to support MHCO benevolent care. This provides assistance for elders who can no longer pay privately and it helps cover the shortfall created by inadequate Medicaid funding.
- Mennonite Home Health and Senior Services has entered into a partnership with Senior Options, LLC, a non-profit company that offers advisory and back-office support services. MHCO will continue to own and operate our home health agency while Senior Options' provides efficiencies and expertise, allowing us to grow while incorporating strong quality management.

In 2019, MHCO will complete a strategic planning process that lays a strong foundation for our future. The process has involved a market study of our primary areas of service along with a comprehensive review of industry trends. Sixty years ago, we were founded by area churches in response to a clear need. Today, healthcare is changing. Tomorrow's older adults will want innovative care with a range of amenities. Through strategic planning, we will be ready when your children and grandchildren want to retire!

I am always eager to hear from you. My office is located at the Mennonite Memorial Home building, 410 W. Elm St., Bluffton. ■

Laura Yoth CEO

MHCO Board Members

Elizabeth Kelly, Chair
Ed Basinger
Brice Brenneman
Vickie Cartwright
Jim Dray
Cliff Harmon
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Jared Lehman
Myrna McCurdy
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Lorrinda Smith
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Brice Brenneman Stan Clemens Jim Dray Ross Kauffman Iris Neufeld Pete Suter Nancy Yeager

Volunteer Coordinators

Jessica Strahm, All of MHCO Debbie Mohr, Maple Crest Dee Steffen, Hilty Home Barb Gossard, MMH & Willow Ridge

Marketing Director Barb Lockard

Director of Resource Development and Church Relations Chris Moser

Contact Information

MHCO, Bluffton 419-358-1015 410 West Elm Street Bluffton, OH 45817

Hilty Home, Pandora 419-384-3218 304 Hilty Drive, P.O. Box 359 Pandora, OH 45877

facebook.com/MHCOhio

2019 MHCO WELCOMES VOLUNTEERS BY THE NUMBERS!

Volunteering doesn't have to be a solitary endeavor. At MHCO, we're blessed with organizations, families and school groups that give their time and talents.

(They'll even admit that their volunteer activity often becomes a social event)!

Some memorable services performed by groups of helpers during the past year include:

Hilty Home

Pavers installed in the child care area, eliminating the muddy footing in a favorite play space. To accomplish this, and also to restore Hilty's gazebo, Owen Thomas managed a group of 40 friends and church members as his Eagle Scout project. Congratulations to Owen on achieving this scouting rank and special thanks from the kids and elders at Hilty Home!

Pandora-Gilboa Design and Engineering Club "unboxed" and built a shed that had been in storage at Hilty for 8 years! Instructor Jessica Klass lead the team as they built the shed during September-November 2018. Thanks to the PG Design Club, HIlty Pre-School & Child Care now has a great, new storage shed.

Four enterprising PG students from Mrs. Schroeder's class have adopted Channel 2, Hilty's closed-circuit TV channel. The residents can now view updated weather and Hilty news on their own television station.



assist staff with seasonal landscaping projects.

Columbus Grove's Leo Club now fills water cups at Hilty Home on Tuesdays and Thursday's. More than 130 students have also assisted with lunches, Thanksgiving Dinner and the Easter Egg Hunt.

Mennonite Memorial Home, Willow Ridge and Maple Crest

The Bluffton University football, men's soccer and volleyball teams performed yard clean up and other chores during the year. University students also volunteered at September's Fall Festival.

Bluffton and Cory-Rawson High Schools have delighted elders at Mennonite Memorial Home with ever-changing art exhibits on the third floor. BHS students from Kristi's Music Studio assisted with Fall Festival activities and the Student Senate has just begun volunteering at MMH as well.

Elders at Mennonite Memorial Home look forward to snacks delivered every Thursday by members of the Shannon Service Group. The group helps elders get to and from worship services on the fourth Tuesday of each month.



Owen Thomas managed a group of 40 friends and church members as his Eagle Scout project. They installed pavers in the child care area and restored the gazebo at the Hilty Home.

2019 MHCO VOLUNTEERS

Hilty Home • Mennonite Memorial Home • Maple Crest • Willow Ridge

Ada First United Methodist Church

*Iohn Allison

Pat Althaus Amber Amstutz

Chuck and Janice Amstutz

Martha Amstutz

Seth Amstutz

Lois Jean Andreas

Larry Armstrong

Ryan Auchmuty

Trudy Baber

Joyce Badertscher

*Kuth Badertscher

Joyce Barga

Carolyn Barnes Mary Barnett

Ed and Diane Basinger

Harlan and Pat Basinger

Janice Basinger

Richard Basinger

Winford and Elaine Bauman

Dwight Baumgartner

Ellen Beach

Sandra Benner

Benji, Sarah, Ellie, and Josiah Bergstrand

Lynda Best

Gary and Marilyn Bishop

Ruth Anna Bixel

Phyllis Bixler

Bluffton Cattle Club

Bluffton High School

Bluffton Presbyterian Church

Bluffton University Football Team

Bluffton University Students

Duane Bollenbacher

Andy Borgelt

Bob Bowersox

Roger Brodman

Hannah Brown

Vivian Brown

Inara Brubaker

Richard and Gloria Bucher

Deborah Buck

Jerry and Betty Burkholder

Rennie Burrus Barb Burtchin Marian Busick Tim and Brenda Byers Claude Campbell

Caring Points United Methodist Churches

Renee Caskie Dorothy Cassidy Dorothy Cherry

Linda Ćherry Laura Coburn

Mary Coletta

Colúmbus Grove Christian Church

Columbus Grove Leo Club

Greg and Edna Conkling

Jean Cook Becky Cox Treva Crawford Bill and Jo Croft Joyce Daniels

Theresa and John Davis

Kyla Dawson

Pastor Thomas Dearth

Gary Dipnarine Butch Donaldson

Rosalie Dosh

James Doty

Mike Downey

Marilyn Duffy

Ida Dunlap

Jane Dunlap

Esther Duprey

Anne Marie Duval

Ebenezer Mennonite Church

Helen Edinger

Scott Edwards

Valerie Eikenbary

Don Ellerbrock

Madeleine Elwell

Karen Emans

Emmanuel United Church Of Christ

English Lutheran Church

Ron Epp

lim and Barb Erford Fred Evans

Judy Evans Thais Ferreira

Bob, and Sue Fett

Denise Fett

Mary Fett

First Baptist Church First Mennonite Church

First United Methodist Church

First United Methodist Youth Group

Jeffrey and Jennifer Fish

Sharon Fleming

Don and Cathy Flory

Doug and Becky Fowler

Jackie Frey Judy Frey

Nancy Frick

Sharon Garmatter

Mahlon and Anne Geiger

Ralph and Melba Gerber

Harold Gerten

Amanda and Lucus Gesler

Paul Gesler Jessie Gibson

Gilboa United Methodist Church

Good Hope Lutheran Church

Grace Gospel Church

Grace Mennonite Church

Delbert Gratz

George and Rosa Greenway

Arman and Sue Habegger

Lauren Hamman

Debbie Hankish

Sue Hardwick

Elaine Harris

Joanna Harris

Jeannine Hartman

Rhody Hartman

Ruth Hefner

Tom Heimann

Glennys Henry

Paig Hermiller

Gary and Dena Herr

Gloria Herr

JoAnn Hilty

Marjorie Hilty

Brigette Hoff Kelly Honse

Diane Huber

Thomas Humphreys

Larry and Jerry Hurley

Jane Inniger and Hannah Davis

Sue Jenkins

Nails by Joan

Rich Johnson

loan lones

Betty Kantner Ravonn Kauffman

Randy and Karen Keeler

Neil Kehler

Carole Kelley

Elizabeth Kelly Liz Kingsley

Mark and Jane Kinsinger

Treva Kinsinger

Keith and Eileen Klingler



John and Sue Koontz Kelly Koronich Krysti's Music Studio Ella and Daisy Lehman Gwendolyn Lemmon

Ginna, Joseph, and Peral Lewandowski

Ron and Alice Lora
Alexis Lugibihl
Oliver and Pat Lugibihl
Donita Luginbill
Doug Luginbill
Joyce Lutz
Eliana Manfre
Glenna Marquart
Becky Marshall
Paula Massillo

Jennifer Matteson David and Barb McClurg

Lois McCullough

Larry Mathewson

Robert and Myrna McCurdy Rod and Carolyn McDaniel Max and Kathleen McKanna

Faye McKibben Paula Mckibben Marie Meffley Betty Metzger Kathleen Mikkelsen Dave Miller

Lynn and Linda Miller

Pat Miller Amelia Mitchell Dianne Moore Pam Moore Karen Morris Dorothy Moser Larry and Ginny Moser

Harriett Moyer

Mt. Cory United Methodist Church

Jack and Deb Myers Ruth Naylor Rachel Neff Linda Nelson Chuck Niswander Joanne Niswander Carl Nuveman

James and Debra Oberhaus Ohio Northern University

Haylee Okuley

Ottawa Boy Scouts Troop #224 Pandora-Gilboa Local Schools

Fairy Parkins Mike Pickelsimer

Pleasant View United Methodist Church

Alida Pletcher Ernie Porzelius Charles Powell Cindy Powell

Gregg and Peggy Powell Greg and Laura Probst

James Raabe Sally Reeder Diane Reichenbach Steve Reichenbach Joyce Reigle Leannah Reigle Marilyn Reigle Ice cream served by our volunteers was the highlight of August's Concert on the Lawn.

Ben Reineke

Sam and Janette Reineke

Rev. Don Clinger

Rev. John and Regena Mummert Rev. Tig Intagliata Bluffton University

ohn Rich

Kelly Ridge

Riley Creek Baptist Church

Rebecca Rizor Charles Rodabaugh Hazel Rodabaugh Judy Rodabaugh Teresa Romick Joanne Ruen Jill Rumer Marc Sabo Teri Sato

Terry and Beth Schey Canda Schmutz Ann Schroeder Sandy and Jeff Schroll Nancy Schweingruber

Nancy Schweingrube Phyllis Scott Jane Seibert Earlene Sellers Chris Setzer Dixie Shaffer Diane Sharrock Pat Sheidler Betty Shelly Marilyn Shelly

Marilyn Shelly Daryl Shields Jan Shields Hunter Sidle Gladys Simmons Doug Smith Jim Smith Susie Smith Linda Sommer

Southside Christian Church

Kay Spallinger Olivia Spallinger Spectrum Salon Jim Sprunger

St Johns United Church Of Church St. Anthony's Catholic Church St. John's Mennonite Youth Group St. Paul Evangelical Lutheran Church

Margaret Stechschulte *Sharon Stechschulte

Betsy Steiner Joan Steiner Pat Stelzer

Kiera Suffel

Mel and Barb Stettler Cynthia Stevens Allison Stoepfel Donnas Stone Linda Strahm Noah Strahm



*Deceased

Elnore Yost

Jennifer Yost

Yelena Zagorodny

Joyce Zimmerly

Thanks to all our volunteers!

We endeavor to provide accurate names that include all volunteers. We also appreciate additional individuals volunteering on behalf of their churches and community groups who may not be included in this list. Please contact Chris Moser at 419-358-1015 ext. 263 for any corrections, oversights, or if you prefer not to have your name listed in the future.

Maple Crest residents visited MMH for Concert on the Lawn, featuring "Pantasia."

BENEVOLENT CARE AND ENDOWMENT ARE GIVING PRIORITIES FOR 2019



Thank you for your support of MHCO!

Please accept my gratitude for the generous support provided in 2018 and so far in 2019.

Aging service organizations like us are seeing an increased demand for care as people are living longer. In some cases, our elders have outlived their resources which means they depend on other payer sources such as Medicaid. Unfortunately, the cost of care and the reimbursement provided by Medicaid do not match up.

The gap in reimbursement is bridged through the benevolent care fund and the endowment fund. The need for benevolent care is growing in recent years as the funding from Medicaid has not kept up with the true cost of elder nursing care. Additionally, the number of people using Medicaid is growing. MHCO provided close to \$1.5 million in uncompensated care in 2018. Your support of the benevolent care fund and endowment programs helps MHCO continue to provide programs and services to our elders.

Thank you for your believing in the MHCO vision "To be the community's source of innovative care, excellent services and comprehensive resources for older adults." Please contact Chris Moser at 419-358-1015 ext. 263 for more information on opportunities to make a charitable gift of cash, appreciated

assets, charitable IRA distributions or estate gifts. ■

Brighter Lives	'18 Goals	'18 Contributions	'19 Goals
Benevolent Care	36,000	45,810	75,400
Endowment	5,000	14,780	15,000
MHCO General Fund	36,000	32,240	20,000
Special Projects	23,000	18,780	9,000
Brighter Lives Total	\$100,000	\$111,610	\$119,400
Designated Gifts & In-kind	30,600	38,515	40,600
Total Giving	\$130,600	\$150,125	\$160,000

Your support of the benevolent care fund and endowment programs helps
MHCO continue to provide programs and services
to our elders.



ELIZABETH SHELLY HAS GREEN THUMB AND CARING HEART

From Africa, to Belgium, to Kentucky, Elizabeth "Betty" Ruth Bauman Shelly has carried the spirit of service and volunteerism with her. A volunteer at Mennonite Memorial Home since 1999, Betty cares for more than 60 plants; watering, pruning and even talking them into remaining healthy.

As she goes about her horticultural activities, Betty shares her warm smile and positive attitude with elders and staff. Her favorite plant is a giant Peace Lily, left to MMH after a memorial service. Betty said it's "beautiful, simple and elegant like Jesus's mother Mary." She works with skilled hands, using her knowledge of growing things to encourage a stunted plant to grow and gently cleaning the leaves of a Christmas Cactus.

Earning a bachelor of science degree in biology from Bluffton College in 1954, Betty wanted to follow in the footsteps of her physician parents. She then completed a bachelor of science in medicine at The University of Illinois, Chicago, and earned her MD at the Presbyterian Hospital, now related to the Penn Medical Complex. She completed residencies in OB-GYN in Bethlehem, Pennsylvania and Oakland, California.



Elizabeth "Betty" Shelly brings the beauty of nature indoors for all elders of Mennonite Memorial Home to enjoy.

Betty and her husband, Dr. Walter Shelly served as medical missionaries

and trained in Brussels, Belgium before traveling to Zaire, Africa, where they lived for 10 years. Returning to the U.S. with their four children, Betty and Walter culminated their missionary service at the Appalachian Regional Medical Center in Hazard, Kentucky.

Following Walter's death in 1998, Betty moved to Bluffton where she attends First Mennonite Church and is a member of the Mennonite Women's Group. Never far from a garden, Betty enjoyed caring for the rose bushes at the church.

Betty Shelly brings the beauty of nature indoors for all elders of Mennonite Memorial Home to enjoy. Her nurturing of plants has also nurtured our residents and staff. Thank you, Betty!

More than 325 Volunteers contributed over 8,600 hours in 2018! Thank you!



Gary Dipnarine serves ice cream at the Maple Crest/Riverbend Ice Cream Social.



Volunteers from Kristi's Music Studio kept busy with face painting during Fall Festival.



The Bluffton University football team has helped with grounds maintenance and other outdoor projects.



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NON-TRADITIONAL GIFTS HELP SUPPORT MHCO'S WORK

What is a good gift to support mhco?

When it comes to charitable contributions, we are grateful for gifts of all amounts and of all types that support our work and mission. Typically, contributions made to MHCO are gifts of cash sent by check or online.

Someone recently asked if we would accept a gift of gold and silver. In general, the rule is that any gift that has appreciated in value can make an excellent gift as the donor will avoid paying capital gains tax when the item is transferred to MHCO. This can make non-traditional gifts ideal charitable contributions. Examples include gifts of appreciated stocks or mutual funds, land, real estate, gold or silver and even grain.

MHCO has also received non-traditional gifts from businesses like Community Markets and McDonalds, when they have provided products for events, or from a supply company such as McKesson. In each case it is important that both the donor and charitable organization follow IRS

guidelines to make sure the item is appraised or valued properly. Other gifts growing in popularity include gifts from an Individual Retirement Account as part of a charitable distribution directly from the donor's IRA. The gift is actually a transfer to a recognized 501(c) (3) and is excluded from the donor's earned income.

If you have a question we encourage you to contact the charitable organization, as well as your accountant. Last year, MHCO received more than \$44,000 in non-traditional charitable gifts. We are honored with the gifts made by so many people and organizations that support MHCO as we provide care for the many elders in our communities. These gifts become more important as the number of people that have outlived their resources increases and the support provided from Medicaid does not provide for the true cost of care.

By the way, that gift of gold and silver was designated to support the MHCO Benevolent Care Fund, Endowment and elevator repairs at MMH which are soon to be completed. Thank you for your support of MHCO!