

**RESIDENT FAMILY & VISITOR OUTDOOR VISITATION GUIDELINES
MENNONITE MEMORIAL HOME ASSISTED LIVING**

- **Number of visitors permitted:** All visits must consist of one resident (except in the case of married couples who have quarantined together) and one visitor. If there are multiple family members who want to visit, they must all be from the same household to do so. Visitors are limited to three (3) at a time. Family from different households should schedule separate visits.
- **Age of visitors permitted:** Due to CDC guidance discouraging use of masks on children under the age of two, all visitors shall be over the age of two. HOWEVER, if children age two or older are visiting who do not have the ability to social distance (i.e., a young child that might run up and embrace the resident), then we ask that you schedule a window visit instead of an outdoor visit to ensure social distancing is maintained.
- **Visit length:** Visits are limited to 30-minute increments and shall not exceed one hour.
- **Scheduling:** Contact Betsi Werling, Brenda Reichenbach or Kristyn Suter @ 419 358-1015 between the hours of 9:00 AM and 4:00 PM Monday through Friday to schedule a visit. Visits can be scheduled Monday-Wednesday-Friday between the hours of 10:00 AM and 2:00 PM; Tuesday and Thursday 4:00 PM to 7:00 PM; Sunday 1 :00 PM to 6:00 PM. Scheduled visits are subject to change based on the weather, since only outdoor visitation is allowed at this time.
- **Visit Pre-screening and education:** All Visitors must be pre-screened prior to the visit. The screen includes a health screen and temperature reporting, and exposure questions. Before going to the visit location, visitors must sign in, complete pre-screening and sanitize at the front entrance. Education will be provided to all visitors and the residents they are visiting that explains the risks of the spread of COVID-19 and the potential impact for not just their loved one, but all residents of the home. The Assisted Living Nurse is responsible for providing oversight to ensure visitors temperature, screening and contact information are taken and that they have sanitized their hands and are wearing facemasks.
- **Hand Hygiene:** All visitors must wash their hands or use hand sanitizer upon their arrival and before the visit.
- **Social Distancing:** Visitors and residents must maintain social distance from one another during the visit, of at least 6 feet. Physical barriers or markers may be placed to help ensure social distance is maintained.
- **Visit location:** All outdoor resident visits will take place at the delivery entrance off the front parking lot. Visitors are not allowed inside the building and should follow the front sidewalk to patio area in front of delivery doors.
- **Face Coverings and Masks:** Face coverings must be worn by all visitors and residents participating in an outdoor visit. Visitors should don a mask upon entering the property. Visitors are asked to bring a face covering with them. If for some reason a resident or visitor is unable to wear a mask, additional safety measures will be put into place, such as increasing the social distance between the visitor and the resident.
- **Sanitizing:** Seating areas will be sanitized according to CDC guidelines between visits by the Assisted Living Nurse.
- **Purpose:** These visit protocols have been established to maintain the safety of residents, visitors and staff. Only those who agree to and can follow these protocols are permitted to visit.
- If these protocols are not followed during a visit, the resident may need to be quarantined for a period of 14 days to ensure that other residents are not potentially exposed.
- **Gifts:** Any items or gifts brought to a resident must be deposited at the front desk and follow the typical delayed delivery procedure prior to distribution.
- A staff member will escort the resident from their apartment to the visitation area and back.

Procedure for Visitation

- Resident scheduled visitation will be documented in the shared calendar in PCC.
- AL or floor 3 nurse will review the calendar at the start of shift and plan the day accordingly to arrange for timely visitation.
- Nurse or designee will meet visitor at front entrance to complete screening for COVID 19, have visitor use hand sanitizer and place mask on face. Screening results will be documented on the residents visitor page located behind the tab identified by resident name. Binder will be stored on floor 3 at nurses station.
- Nurse will escort resident to patio area outside of delivery doors once visitor has been screened for COVID 19. Resident will sanitize hands and place mask on face prior to going to visitation area.
- Visitor will notify floor 3 nurse when visitation is completed by calling 419 358-1015 ext 249 or 217.
- Floor 3 nurse will escort resident back to unit and assist with hand sanitation and removal of mask. Masks can be stored in resident room in a brown paper bag.
- Nurse will sanitize visitation area with approved cleaner after each visitation.