

Effective October 21, 2020 and until further notice

**COVID-19 PANDEMIC 2020
RESIDENT FAMILY & VISITOR INDOOR & OUTDOOR VISITATION GUIDELINES
WILLOW RIDGE NURSING HOME**

Re: *Fifth Amended Director's Order to Limit Access to Ohio's Nursing Homes and Similar Facilities, with Exceptions.*

October 8, 2020

Lance D. Himes, Interim Director of Health

<https://coronavirus.ohio.gov/static/publicorders/Fifth-Amended-Directors-Order-Nursing-Homes.pdf>

INDOOR VISITATION MAY BE SUSPENDED WHEN LOCAL AREAS AND/OR ALLEN COUNTY IS RED OR PURPLE DUE TO COVID-19 OUTBREAK per [Ohio Public Health Advisory System's website.](#)

Terms in quotation marks are taken directly from the Director's Order.

- **Number of visitors permitted:** All visits must consist of one resident (except in the case of married couples who have quarantined together). Visitors are limited to TWO (2) at a time.
- **"Age of maturity" of visitors permitted:** "All visitors shall be an age of maturity to facilitate social distancing and not be a distraction to other residents, visitors, or staff and able to wear a face covering."
- Any visitors unable to social distance (i.e., a young child that might run up and embrace the resident), may schedule a window visit to ensure social distancing is maintained.
- **Visit length:** Visits are limited to 30-minute increments and must be scheduled in advance. Visit time may be reduced at the time of scheduling based on the Local Health Advisory System.
- **Scheduling:** Contact Willow Ridge 419 358 1015 ext 400 for the Betty House and ext 412 for the Frieda House. Outdoor scheduled visits are subject to change based on the weather. Visits may be scheduled 8:00am-11:30am, 1:00-4:30pm and 5:30-8:00pm Thursday through Tuesday.
- **Visit Pre-screening and education:** All Visitors must be pre-screened prior to both indoor and outdoor visits. The screen includes a health screen and temperature reporting, and exposure questions. Before going to the visit location, visitors must sign in, complete pre-screening and sanitize hands at the front entrance. Education will be provided to all visitors and the residents they are visiting that explains the risks of the spread of COVID-19 and the potential impact for not just their loved one, but all residents of the home. The staff screener is responsible for providing oversight to ensure visitor's temperature, screening and contact information are taken and that they have sanitized their hands and are wearing facemasks.
- **Visitor sign-in information:** Prior to entry, each visitor must provide a residential address and phone number in the visitor log. "The log shall be retained in accordance with state and federal record retention requirements."
- **Hand Hygiene:** All visitors must wash their hands or use hand sanitizer upon their arrival and before the visit.
- **Social Distancing:** All visits shall be "contact-free". Visitors and residents must maintain social distance from one another during the visit, of at least 6 feet. Physical barriers or markers may be placed to help ensure social distance is maintained.
- **Visit location:** All indoor and outdoor resident visits will take place at a location the screener indicates. *Visitors are not allowed onto resident halls or into rooms.* A staff member will escort the resident from the resident area to the visitation area and back.
- **Masks:** Procedural masks will be provided to all visitors and residents and "homes may not permit any visitation to occur if visitors are not wearing a face covering", per Director's Order. Visitors should don a mask upon entering the property and switch to the procedural masks provided.

- **Sanitizing:** Seating areas will be sanitized according to CDC guidelines between visits by the screener upon returning resident to their room.
- **Purpose:** These visit protocols have been established to maintain the safety of residents, visitors and staff throughout the facility. Only those who agree to and can follow these protocols are permitted to visit.
- If these protocols are not followed during a visit, the resident may need to be quarantined for a period of 14 days to ensure that other residents and staff are not potentially exposed.
- **Food and Gifts:** Any food, items, or gifts brought to a resident must be deposited at the front desk and follow the delayed delivery procedure prior to distribution. Share food or meals at visits are not allowed.