2023 Spring Newsletter and volunteer Report

Abide in me as I abide in you. Just as the branch cannot bear Fruit by itself unless it abides in the vine, neither can you unless you abide in me. - John 15:4



CREATING LIFE ENRICHMENT AT MHCO

With many years of service Kristen Niekamp and De Michel provide new direction to MHCO's Life Enrichment programs. Formerly known as "Activities" a name change was made initially at Maple Crest and later at Mennonite Memorial Home (MMH) to reflect the breadth and purpose of meaningful engagement programming for MHCO residents. "We look for programming opportunities that enrich the lives of elders, family members, volunteers, team members and the larger community.

Kristen was named Life Enrichment Director of MMH and Willow Ridge after Barb Gossard retired after a career of faithful service. Previously, Kristen had been serving in similar roles at Hilty Home and Maple Crest since 2004. De rejoined the Maple Crest team as Life Enrichment Coordinator in 2021 having worked previously at Hilty Home, Maple Crest and Willow Ridge since 2008. Both shared how good it feels to be moving toward Spring as routines are getting back to what feels like more reliable programing. Residents no longer need to wear masks and Kristen and De are busy planning events for the year in addition to their meaningful presence via oneon-one conversations with elders. Some ongoing events include hymn sings and listening to music programs with local volunteers and guests. Another favorite includes thematic presentations by volunteers like the one mentioned later in the edition by Fred Steiner



Kristen Niekamp and De Michel lead MHCO's Life Enrichment Programs

of Bluffton's History. Stretch and bend, exercises, Wii bowling, games and bingo all play an important part of life enrichment along with regular worship services that are coordinated with Lyn Loewen, MHCO's new Chaplain.

Kristen summarizes nicely when asked what keeps you coming back to work every day? "I have greatly benefitted from the relationships that have been created among elders, team members, guests and volunteers. One reason that we have had such successful programming is due to our

volunteers. We would not be able to offer several activities without their time, talent, effort, and devotion to caring for us and giving of themselves. My favorite things about our volunteers is that they are enthusiastic, willing, and ready to take on requests! Our volunteers are so supportive, and I like to see their smiles too. I enjoy our volunteers as much as our residents do. Thank you for all that you do!"



MHCO Board Members

Elizabeth Kelly, Chair Ed Basinger Brice Brenneman Cliff Harmon Ross Kauffman Emily Koogler Laura Jones Myrna McCurdy Kevin Nickel Greg Ring Sherri Winegardner

MHCO Fund Board Members

Brice Brenneman Stan Clemens Ross Kauffman

Contact Information

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Jason Cox,
Interim Executive Director
Daren Lee, MHCO COO
Kristen Niekamp –
Life Enrichment Director

WILLOW RIDGE 101 Willow Ridge Dr. Bluffton, OH 45817 419-358-1015 Jason Cox, Interim Executive Director Kristen Niekamp – Life Enrichment Director

MAPLE CREST
700 Maple Crest Ct.
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419-358-1015
Kelly Wheeler Executive Director
De Michel –
Life Enrichment Coordinator

HILTY PRESCHOOL AND CHILD CARE PANDORA 304 Hilty Drive P.O. Box 359 Pandora OH 45877 419-384-3220 Amanda Dettrow – Director

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A WORD FROM DAREN

The last 6 months have been significant for MHCO. Most notably, on November 1, 2022, MHCO announced Hilty Home in Pandora would begin the process of closing that location. This was a difficult decision that was the culmination of a lengthy due diligence process. As part of the process, a sale was explored, which included national contacts, but no interested parties responded. Due to ongoing operational difficulties, it was clear that further action was needed, which culminated in closure.

The last elder moved out of Hilty Home on November 29, 2022. We are working with legal counsel and our financial institutions to responsibly work through the ownership transition process. Our hope is the property is repurposed in some way to be beneficial to the Pandora community.

As we continue to face challenges coming out of the pandemic, we are blessed by bright spots as well, including:

- 82% of our Care Partners from Hilty Home transitioned to a Bluffton campus of MHCO as well as 60% of our elders.
- Improvements in census around our communities. Long term care is at over 90% and assisted living reached 100%. Independent Living apartments are at 82%. We have 1 open Independent Living villa out of 50, with a strong waiting list. These are great improvements compared with the last 3 pandemic years.
- MHCO hosted its first fundraising GALA in October. Over \$36,000 was raised at this new annual event. It was a tremendous outpouring of support from the community and the funds provided during the "special ask" portion of the event are being appreciated by our elders. We look forward to some warmer weather so elders can try the new patio furniture, also provided by the event.
- Maple Crest assisted living was recognized by the Ohio Department of Aging's annual resident satisfaction survey with a 90% satisfaction rate placing them as 13th in the state of Ohio.

• Hilty Preschool & Child Care, which continues to serve families in the same location, had its annual



survey in March and achieved their first deficiency free survey.

- Employee recruitment saw a 19% increase between December and March.
- Increased volunteer hours. While not back to pre-pandemic levels, we are seeing growth in the number of hours contributed to MHCO. Thanks to the more than 150 volunteers who are actively engaged in serving elders in our communities.

These signs of progress following a difficult few years reminds us that God is good. God is our hope and part of His provision comes from the support of people like you.

Perhaps what we're most thankful for is the resurgence of laughter and stories, both from our elders and our Care Partners. Proverbs 17:22 says that "A cheerful heart is good medicine". We cannot overlook or forget the past few years that affected our elders and Care Partners, but we are moving forward. It is encouraging to hear conversations, music and singing in the buildings, including many new voices. It is a blessing to have a Chaplain again and seeing the spiritual needs of our elders being met in a more intentional way.

Today, MHCO is home to 224 elders and an employer of 199 Care Partners. Thank you for partnering with all of us to help us live out our commitment to providing excellent care and services to those who have entrusted their resources and provision of care to us. Together, we are MHCO. Thank you and God bless.

Waren Lee

Daren Lee Chief Operating Officer

2022 MHCO VOLUNTEERS THANK YOU FOR THE MANY WAYS YOU ENGAGE WITH MHCO RESIDENTS

- Hilty Home
- Mennonite Memorial Home
- Maple Crest
- Willow Ridge

Bea Agin Jan Althaus Anonymous Darlene Arnold Trudy Baber Elizabeth Barham Don and Ruby Basinger Ed and Diane Basinger Harlan and Pat Basinger Elaine Bauman Marilyn Bishop Ruth Anna Bixel Bluffton University Students Brice Brenneman Daryl and Peggy Bridenbaugh Gloria and Richard Bucher Deborah Buck Marian Busick Bob and Anne Butcher Claude Campbell Dorothy Cassidy Stan Clemens Don Clinger **Everett Collier** Columbus Grove Christian Church Greg and Edna Conkling Dorothy Couch Bill Croft Thomas Dearth Larry and Judy Diller Gary Dipnarine Ebenezer Mennonite Church Val Eikenbary

Ron Epp

Denise Fett

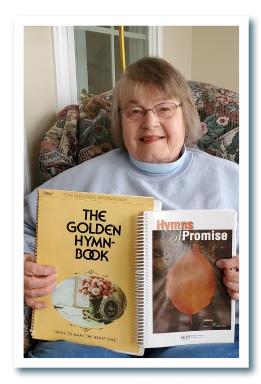
Linda Ferguson Bob and Sue Fett

Dave and Mary Fett

First National Bank Iennifer Fish Ralph and Melba Gerber Harold Gerten Paul Gesler David Glick Gerald Glick Kenneth and Ruth Graber Grace Mennonite Church Del Gratz George Greenway Arman and Sue Habegger Cliff Harmon Rick Hart Rhody Hartman Susan Hawk Marsha Hector David Heffner Ruth Hefner Tom Heimann Jessica Hermiller Bill Herr JoAnn Hilty Jon Hilty Maureen Hoagstrom Brigette Hoff Kelly Honse Joyce D. Hostetler Joanne Hovt Diane Huber Jane Inniger & Hannah Davis Jason, Kim, Adam, & Max Fritsch Ross Kauffman Elizabeth Kelly & Ray Person Jim King Ed Kohli **Emily Koogler** Don Leader Jill Lemley Gary and Donna Lora Ron and Alice Lora Lorrinda Smith **Brendon Matthews** Louise Matthews Denny and Carolyn Maurer Barb and David McClurg Sara McCune Myrna and Robert McCurdy



Villa residents Jim and Jane Smith enjoy helping set tables at Maple Crest. "Don't hesitate to volunteer it is quite a bit of fun."



Maureen Hoagstrom Villa resident volunteers playing piano at MMH. Here she reviews some hymnals used for MMH Hymn sings. She shares, "There is JOY in serving others."

THANK YOU FOR YOUR PARTNERSHIP IN SUSTAINING THE MISSION OF MHCO!

Dane Mettert Abbie Meyers Dave Miller Rita Montgomery Dorothy Moser Kristen Mullins **Ruth Naylor** Nancy Neff Linda[']Nelson Kevin Nickel Ioanne Niswander* Chuck Niswander Kristen Parkins Andrea Peralta Jenny Pilarowski Barbara Plaugher Pleasant View UMC Dick Potter Gregg and Peggy Powell Mary Ramseyer Diane Reichenbach Steve Reichenbach M. Jean Reichenbach Mona Reichenbach Marilyn Reigle John and Carolyn Rich Kelly Ridge Linda Rike Greg and Mary Ann Ring Hazel Rodabaugh Teresa Romick **Ruby Sandy** Teri Sato Terry and Beth Schey Canda Schmutz Phyllis Scott Iane Seibert **Earlene Sellers** Service Group Diane Sharrock Dennis Sheidler Ian Shields

lim and Iane Smith

Jim and Becky Sprunger

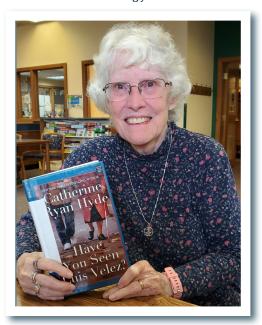
Susie Smith

Bob and Marci Stahl Grace Stechschulte Marsha Stechschulte Betsy Steiner Mel and Barb Stettler Barbara Stratton Emma Tuttle Ien Vastano Gerald Wehri Kristen Welch Annette Werling Betsi and Savannah Werling Jan and Gloria Wiechart Nancy Williamson Sherri Winegardner Bill Worthington Kerris Wright Ed and Nancy Yeager Jennifer Yost Jeremy and Sunny Zank

MHCO volunteer Jenny Pilarowski holds one of 9 books used for the current year's selection in the Maple Crest Book Discussion. Jenny has enjoyed leading the discussion group for the past 10 years which serves mainly MHCO community members. Annually members send in two suggestions for recommended books to read over 9 months. Jenny appreciates the fellowship and dialogue of the book's content. Maple Crest villa resident Phyllis Bixler provides a supporting role in preparing group discussion questions while the books/CD's are facilitated by the Bluffton Public library. Thanks to Jenny Pilarowski, Phyllis Bixler and the Bluffton Public Library for your meaningful participation in this book discussion group.



Fred Steiner, volunteers at Maple Crest and enjoys providing historic updates on Bluffton as well as learning from residents.



FOR MORE INFORMATION ABOUT UPCOMING VOLUNTEER OPPORTUNITIES AT MHCO, STAY TUNED TO OUR WEBSITE AND BLUFFTON ICON FOR A LISTING OF VOLUNTEER OPPORTUNITIES.

THANK YOU TO ALL OUR VOLUNTEERS!

We endeavor to provide accurate names that include all volunteers that served during 2022 at any of the MHCO campuses. We also appreciate additional individuals who volunteered on behalf of their church or community organization who may not be named in this list.

*Please contact Chris Moser at 419-358-1015 ext. 263 for any corrections, oversights or if you prefer not to have your name listed in the future.

Want to volunteer at MHCO? Our MHCO Life Enrichment Team would enjoy you joining us. For more details please contact Chris Moser at 419-358-1015 ext. 263

MHCO WELCOMES CHAPLAIN LYN LOEWEN

Lyn and his wife Lori live have lived in Findlay since 2006 and have always been close to the Bluffton community given his family ties to many good people in the area. Lyn enjoys his two step children, four grandkids an active chihuahua and parakeet.

Lyn graduated from Fort Wayne Bible College in 1985 with a degree in Christian Education and minored in Camping. After graduation he worked a few years at Allen Acres Children's Home in Lima, Ohio. Then moved on to Youth for Christ with the goal of creating the Campus Life M (middle school) program in Findlay Ohio and later Angola and Northeast Indiana.



Eventually returning to the Findlay, Ohio to serve as a Campus Life and Campus Life M Director. At 53, a good friend and mentor suggested he go back to school earning his Masters of Organizational Leadership with a certificate in Executive Leadership Coaching at Huntington University.

Lyn is looking forward to using his many work experiences which will assist him as he serves MHCO residents, families and team members as chaplain. He looks forward to working with area pastors, lay leaders and others volunteers as part of this program. Lyn shared, "It is an honor to be able to be part of this excellent team at MHCO. Feel free to contact me as I would enjoy sitting down and listening to your story."

CHARITABLE GIVING UPDATE AND GOALS FOR 2023

Thank you for your generous support of MHCO in 2022! Total giving exceeded \$252,000. Our goals for 2023 reflects a growing demand placed on the organization due to planned renovations on the first floor of MMH as well as increased costs for ongoing care of older adults who use Medicaid as a payer source. Please join our many supporters in reaching our 2023 goals.

MHCO Brighter Lives Charitable Giving	2023 GOALS
Renovations at MMH focus:	\$100,000
Benevolent Care:	\$85,000
MHCO Fund/ COVID Response:	\$50,000
Endowment Fund:	\$45,000
Other Child Care and Landscaping:	\$20,000
Total:	\$300.000



Volunteers take MMH residents out for weekly morning shopping. Larry Diller is pictured here with Sandy Newsome.



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Scan to donate to MHCO online! THANK YOU FOR YOUR

- Save The Date -

MHCO's **Annual Gala**

October 12 at 6:00pm

at the Ebenezer Mennonite Church Gym.

The theme will be Hats Off to HCO Elders"

so bring along your favorite hat or one that is memorable.

Enjoy an evening of good food and fun while supporting the mission and work of MHCO. Tickets, auction and raffle items will be shared on MHCO's website in August.

If you would like to sponsor a table please contact MHCO at 419-358-1015 ext. 263.

